

ARC Document Number:	I-0001-0000-POL-0003	Rev:	A	Date:	13/07/2023
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QUALITY POLICY STATEMENT

The Quality Policy of ARC Marine Ltd is to determine, agree & conform to our client's needs & expectations, whilst fulfilling the requirements of ISO 9001:2015, statutory law and committing zero harm in the marine environment. All our services and activities are undertaken to current revisions of British Standards and industry codes of practice.

ARC Marine Ltd recognises that to be competitive & maintain good economic performance we must employ management systems that continually improve the quality of our products & services and, that in turn increases the satisfaction of our clients, employees, shareholders, suppliers & society at large.

ARC Marine Ltd.'s key objectives of the Management System are to provide: -

- Confidence of our Clients that their requirements for quality and safety are being achieved in the delivered product or service.
- Confidence of our management & staff that the requirements for quality are being fulfilled & maintained, & that quality improvements take place.
- A framework for establishing and reviewing quality objectives.

ARC Marine Ltd are committed to continuous improvement and have established a Management System which provides a framework for measuring and improving performance. The following systems and procedures are put in place to maintain and improve quality through every project, targeting total customer satisfaction and continuous improvement through our business:

- Regular gathering and monitoring of customer feedback
- Training and development for our employees
- Regular audit of our internal processes
- Quality objectives which reflect our business aims
- Management reviews of audit results, customer feedback and complaints

We are conscious that the motivation of our employees is dependent on their training and understanding of the tasks they are expected to perform. It is part of our on-going training programme that this policy is communicated and understood at appropriate levels within ARC Marine Ltd and interested parties.

Quality of workmanship is the responsibility of all employees of the company.



Signed: _____

Position: Chief Executive Officer

Date: _____ 31-08-2023 _____

Acknowledgement:

I have read and understood the content of this policy.

I am aware of where to find it on the Integrated Management System to ensure I am updated with any amendments to it.

I agree to abide by the content of this policy at all times.

Signature:

Date: